

# MICKEYS CMRISTMAS CAROL



Mickey as Bob Cratchit \$29.95 | LE 300 approx. size 2.83"H



Minnie as Emily Cratchit \$29.95 | LE 300 approx. size 3.0"H



Scrooge McDuck as Ebenezer Scrooge \$29,95 | LE 300 approx, size 3.0"H



Goofy as the Ghost of Jacob Marley \$29.95 | LE 300 approx. size 3.75"H

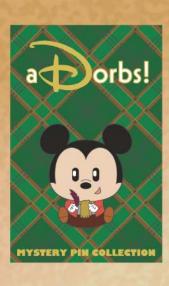


Clarabelle

\$29.95 | LE 300 approx. size 3.75"H

Items shown may have been enlarged for detail or reduced to fit the page. Colors and details may vary from the final product. All information described herein, including but not limited to edition size, retail, dimensions and embellishments are subject to change without notice.







aDorbs! Mickey's Christmas Carol Mystery Pins \$34.95 per box

Eight (8) pins - LE 400 • Five (5) Chaser pins - LE 300 Each box contains two (2) randomly selected pins limit five (5) boxes per Guest





aDorbs! Mickey's Christmas Carol Box Set \$59.95 | LE 400

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## **RSP Frequently Asked Questions**

#### What does RSP mean?

RSP stands for "Random Selection Process," a computer program designed to confirm limited edition product for purchase to event Guests based on their preferences.

#### How does the RSP work?

The RSP always starts with the first item and moves sequentially through the list of available items. It gathers all the Guests that put item #1 as their first preference, randomizes the Guest list and randomizes the available pieces. Next, it will match up a random Guest with a random piece, continuing until it either runs out of Guests or runs out of pieces. If it awards the item to every Guest that put item #1 as their first preference and still has items remaining it will gather all guests that put item #1 as their second preference. It will randomize these Guests and the remaining pieces and start matching again. The process continues through preference 3, 4 and so on until it either runs out of preferences or runs out of pieces. When item #1 is complete it will move to item #2 and gather all the Guests that put item #2 as their first preference. The RSP is complete when it either runs out of preferences or runs out of pieces.

#### What is the correct way to fill out my preference sheet?

Guests should rank the ITEM number of the item they want most in the field "1st Choice" then the item they want second in the field "2nd choice," and so on. You should only list items in the 2nd or 3rd RSP's ONLY if you wish to purchase additional quantities of the same item.

# How should I fill out my preference sheet to increase opportunity of receiving my top preferences?

While preferences are not guaranteed, the best results come when you decide what items you want most and put those towards the top of the list. Remember also to consider the edition size of the items – higher edition size pieces will be available longer so they can be included lower on your list.

### Why didn't I get my first choice?

The RSP results depend not only on the edition size of an item, but also on the number of other Guests that put that item as the exact same preference as yourself. If 200 Guests put an item as their first preference but there are only 25 of that item, 175 Guests will not receive their first choice. Guests that put that item as their second or higher choice do not even have a chance at purchasing it.

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## **RSP Frequently Asked Questions**

## If my first choice is not available, will the RSP move my second choice up to become my first choice?

No, the system is not designed to change your preferences at all. Your preferences will always remain exactly as you mark them on your sheet.

### Can I turn in more than one preference sheet?

No, the system is designed to accept only one form per registered event Guest.

### Can I make changes to my form after I submit it?

You have until November 17 to make changes to your RSP preferences. After November 17, your preferences are locked and cannot be changed. If you do need to make an addition prior to the RSP deadline, please do so by logging back into the website and updating the RSP form. If your change requires a deletion of an item or change of order of preference, please email us at, WDI.Mickeys.of.Glendale@disney.com, so that we can reset your choices.

### If I'm awarded too much product, what can I do?

We do ask that you only list items you truly wish to purchase on your list – if you know you don't want something, please do not include it on your RSP preference list. If all else fails, as soon as you receive your selection notice with the list of awarded items, you can contact Mickey's of Glendale to have items removed. Once you pick up your items from the event, *ALL SALES ARE FINAL and NO REFUNDS OR EXCHANGES* will be offered, so it is important to remove items as soon as possible.